

# The Express



3rd Quarter

September 2015



## Dates to Remember:

- 9/7 Labor Day
- 9/11 Patriot Day
- 9/13 Grandparents Day
- 9/18 POW/MIA Day
- 9/23 1st Day of Fall
- 10/12 Columbus Day
- 10/16 Boss's Day
- 10/31 Halloween
- 11/1 Daylight Savings
- 11/11 Veterans Day
- 11/21 Adoption Day
- 11/26 Thanksgiving

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## Administration of Justice Award Goes to Tim Hardy

In what he described as the highlight of his career, Tim Hardy was selected by the Arizona Supreme Court to receive the 2015 Judicial Branch Distinguished Service Award for Administration of Justice.

The award was presented at the Arizona Judicial Conference luncheon at the Marriott Camelback Inn in Scottsdale on June 17, with 560 judges and 150 non-judges from across the state in attendance.

The Arizona Judicial Service Awards honor individuals, projects and teams that have made outstanding contributions to improving public trust and confidence in the Arizona court system and in meeting the goals of "Advancing Justice Together: Courts and Communities."



Tim Hardy with Chief Justice Scott Bales

Hardy, who has been the director of the Juvenile Court since 1997, was recognized for administering ten separate juvenile justice divisions, including Arizona's only court-run charter high school.

Other recent accomplishments have included the development of the Hope Assessment Center, the implementation of the evidence based practices philosophy at the juvenile court and spearheading the effort to make Yuma a Kids at Hope community.

He is serving or has served on the Statewide Risk/Needs Assessment Committee, Detention Standards Committee, Detention Curriculum Sub-Committee and several statewide budget committees.

Hardy is also the past chair of the Committee on Probation Education and the Committee on Probation, is the past president of the Arizona Chief Probation Officers Association and is regional representative of the American Probation and Parole Association.



Dave Byers looks on as Tim Hardy addresses the assembly

# Youth Probation Program Looks at Whole Family

## VOICES FROM THE PAST

*From the March 30, 1987 issue of the Yuma Daily Sun*

Banking on the success of Arizona's adult intensive probation program, state and local juvenile officials are tailoring a similar supervision alternative for youths.

Much of the motivation behind the 2-month-old intensive probation program is the same that drives the adult program; relieving overcrowding in detention facilities and lowering the cost of corrections. But, officials of the juvenile program stress, there is also a greater emphasis placed on counseling and rehabilitating offenders and their families.

"What we're doing is retaining the child in a restrictive environment and maintaining the family as a unit while still protecting the community by constant surveillance," said Steve Gallaher, a Yuma county deputy probation officer working with the new program.

"Similar to the adult program, the juvenile alternative requires probationers to remain in their homes during specified time periods as well as keep officers aware of where they are the remainder of the time. Probation officers also make at least four unscheduled, face-to-face contacts with the juvenile each week at any time of the day or night," Gallaher said.

The juvenile offenders, who committed non-violent crimes, must spend at least 32 hours a week in school, working or doing community service work as well as participating in an array

of counseling targeted at each youth's specific needs.

"What we try to do in our treatment program is gear it as close as possible to the child's needs," said Janice Altstatt Hays, Yuma County's chief juvenile probation officer. "We deal with every kind of problem and have counseling for it. To be effective, counseling should be offense-oriented. We don't for example, send a burglar to the same counseling that a sex offender goes to."

Counseling, which involves a network of community groups, includes the individual and groups as well as the family. And parents, who must also agree to conditions of probation before a child is enrolled in the program, are required to take a great deal of responsibility in working with the youth.

That emphasis on family, both Hays and Gallaher stress, may be the key to rehabilitating offenders and preventing similar problems from occurring in the future.

"This is a wonderful chance for us to have the staff work directly in the homes," according to Hays, who's worked in the juvenile justice system for 25 years.

"You always find children are more fully rehabilitated if you can work with them here. A lot of problem children come from problem homes. If you just take them from the home and then return them after a year of treatment and you don't make any changes in the home, they'll fall back into the same behavior," she said.

"With this (the new intensive probation program) we're really getting into the home and working with everyone. Many times, if we have a juvenile on probation, we'll eventually get the siblings in. That's why we must work to get the entire family involved. This is finally an opportunity to have the staff, the time and the resources to do that."

The juvenile intensive probation program was approved by the Arizona Legislature and is administered by the Supreme Court with state funds plus monthly probation fees paid by participants. Initially, 13 of the state's 15 counties are participating in the introduction of the program and Hays explained each county is developing its own guidelines while working with the framework laid out by the Legislature and Supreme Court.

Yuma County now has approximately 12 probationers enrolled in the program for about a year each, Gallaher said, and can handle up to 25 for its two-man team of probation officers. It's possible the county could expand the program later this year by hiring additional officers, he added.

"I think they (state officials) are going to find it (the juvenile intensive probation program) will be as successful as the adult program," Gallaher said. "It will be interesting to see how many kids make it through and aren't committed (to state institutions). I get the feeling we'll have a lot more that are successful."

## Gary Maxwell Completes his Term of Intensive Probation

After 22 years as a probation officer in the Juvenile Intensive Probation Supervision (JIPS) program, Gary Maxwell retired on July 31.

Throughout his career in intensive probation, Gary was known for his no nonsense approach to community supervision. But, at the same time, he was a strong advocate for these same juveniles, making sure that they were given every opportunity to succeed.

Gary came to the courts from the United States Navy. As a torpedoman's mate, he served aboard the USS George Washington, a nuclear-powered aircraft carrier. After separating from active duty in 1992, he served in the Naval Reserve as the station chaplain at the Marine Corps Air Station.

Before coming to the Juvenile Court in July of 1993, Gary also worked as a detention officer at the Yuma County Adult Detention Facility.

As a probation officer, Gary also taught an officer safety course to new probation officers. Gary was also selected by his peers as the department's probation officer of the year on two separate occasions.

One of the things that Gary was known for was his love of travel. He often spent his vacations traveling around the world with his wife, Helen. In fact, he wrote a story for this newsletter in 2013, recounting his trip to Europe.

You would think that with all of this time on his hands now, Gary and Helen would have even more time to



**Gary and Helen at Plitvice Lakes National Park in Croatia in 2013**

travel, especially with their son, Daniel, in college. But, wouldn't you know it, Gary is already back, volunteering in the detention center.

That is Gary. His dedication to the youth of Yuma County will be hard to replace.

## Yuma County Continues to Lead the Way With Statewide Automation

For the past couple of months, the staff of the Juvenile Court has been struggling with the rollout of a new statewide automation system, JOLTSaz. There have predictably been problems; with the conversion, the application itself and with forms and letters. But progress is being made and the staff is plugging along, trying to keep the court operating while learning the new system and pointing out the issues.

Yuma County was chosen as the first rural site for this rollout of JOLTSaz, so every problem that is identified and corrected is one that the subsequent counties will not have to deal with when it is their turn. And this is exactly what Yuma County has been doing for the past 30 years.

In 1985, the Administrative Office of the Courts (AOC) made its first effort to automate the state courts, providing each of the rural counties with a single Digital DecMate II computer with a "cutting edge" three-screen program. It was also the department's first word processor.

In 1987, Yuma County was chosen by IBM as a test site to demonstrate that an entire court system could be automated. IBM purchased the Juvenile On-Line Tracking System (JOLTS), which had been written and put into production by the Maricopa County Juvenile Court. The program was rewritten for the AS/400 server and, for the very first time, computer terminals were placed on everyone's desk.

In 1989, the AOC purchased Yuma's version of JOLTS from IBM and modified it for distribution statewide, also replacing Yuma's original version. For many years, Yuma was the only rural county with its own server on site. The program, itself, has been running since that time, except for the change to the JWALK software in 2003 to change the graphical presentation.

Yuma County has been at the forefront of every aspect of the automation of the judiciary in the State of Arizona. In fact, Amy Stuart, who was a probation officer in Yuma when JOLTS went statewide in 1989, is now the JOLTSaz project manager. So it is no surprise that the Yuma County Juvenile Court has been asked once again to help lead the way in automation for the state.

## George Owens Takes His Search for New Challenges to the Next Level

Since George Owens' retirement on August 20, the staff of the Juvenile Justice Center has been discovering the incredible number of things in which he was involved.

George had a reputation for being the Juvenile Court's "McGiver." He was always willing to help with anything and took delight in finding unorthodox ways of making tasks easier and more efficient. But, what wasn't known was the amount of work that he put in behind the scenes to make things work better.

George came to the Juvenile Court in 1999 after spending five years as an adult probation officer, working sex offender and transferred youth case-loads.

But he didn't just supervise the sex offenders, he served on the statewide committee that developed standards and presented at both state and national conferences on the topic.

When the juvenile justice system initiated standardized defensive tactics and firearms programs for officers, George

became a lead instructor at the state level and an armorer. He also modified the self defense training for use in detention and other departments.

When he heard that JOLTS, the department's multi-million, state-run automation system, was not providing needed information for probation officers, he developed his own secondary database to supply that information. His database knowledge has since been expanded to include programs for human resources, training, school lists, urinalysis screening and community restitution.

When the court's relationship with the high schools hit a rough patch, George helped to set up collaboration with the high school district, co-chairing with a deputy superintendent, monthly problem solving meetings with school and probation staff. He has presented on this unique collaboration at both the state and national levels.

When the juvenile court was required to meet new statewide evidence based practices, George led the effort to rewrite policies and procedures to meet

code requirements and to help develop a training program for all staff.

When he was named the department's supervisor of the year for the fourth time in 2014, George was also picked by the Arizona Chief Probation Officers



George Owens

Association as the best in the state.

There is much more, from his knowledge of AHCCCS and treatment to the development of office safety practices, the installation and utilization of the department's alarm system and writing of business practices for the new automation system.

But, if you thought that George was all business, you would be wrong. He also had the department's biggest sense of humor, as well. Everyone has their own special story, from fingerprint ink on binocular eyepieces, to rerouting of the voice mail system to tasting fake cocaine to demonstrate proper drug recognition techniques.

Now officially a retiree, George has taken his many talents to Cenpatco Integrated Systems, where he will be serving as a Specialty Court Liaison. While he may be gone, he will always be a big part of what has made the Yuma County Juvenile Court the best in the State of Arizona.



When George said he would give his life's blood for the Juvenile Court, he wasn't kidding

# Just the Facts Did You Know That...?

By: Leo Mendez

◆ *As adults and Treasure Hunters, we are committed to search for all the talents, skills and intelligence that exist in all children and youth. We believe that all children are capable of success... NO EXCEPTIONS!!*

◆ The Juvenile Court co-sponsored a weeklong series of events and a recognition luncheon for probation officers and other court staff during the National Probation, Parole and Community Supervision Week, July 13-17, 2015.

◆ On July 25, 2015, the Yuma County Juvenile Court participated in the 4th Annual Back to School Rodeo event, which was sponsored by the City of Yuma. The family-friendly event provides an opportunity for children in pre-K through 8th grades and parents to gain awareness of the availability of education, health and social services through interactive, informative presentations, displays and entertainment of resources in the community. The court and probation department were among 80 community partners - all under one roof - supporting education and providing school supplies to help prepare kids for school. Free health and vision screening, raffle prizes, face painting and free backpacks were provided. Most importantly, it brought the community

together, giving parents a chance to learn everything that is available to them in the community and to ensure that their kids start the school year right.

◆ On August 3, 2015, Aztec High School held its first day back school with 125 student enrolled. There are currently 137 students in attendance. The 2015/16 school year marks the 20<sup>th</sup> year anniversary of the school's existence. School Principal Molly Kelly plans to have monthly activities to celebrate the anniversary in preparation for a gala event in May of 2016.



**Edna Lugo**

◆ On August 10, 2015, Probation Officer Edna Lugo attended a specialized training on Human and Sex Trafficking in Phoenix, Arizona. The training was co-sponsored by the State of Arizona, Administrative Office of the Courts (AOC) and ASU Professor, Dr. Roe-Sepowitz. Lugo will be the resident expert and focal point for receiving and disseminating future programming and training information regarding Human and Sex Trafficking.

◆ On August 12, 2015, a Drug Court Graduation was held at the Yuma County Library with over 50 attendees, recognizing three youth who made the decision to better their lives with the help of their families, program supporters, and treatment providers. Carlos Cruz, a former graduate of the Adult Drug Court, was the guest speaker. He gave a testimonial of his challenges, struggles, and fight against his drug addiction and how he blamed the judicial system for his everyday failure, until he realized that his problems were of his own making. His closing comments sent a powerful message to the audience that everyone is capable of achieving personal goals in life, but one must have the desire to make changes in their life to live a drug-free lifestyle.

◆ On Saturday, November 21, the Yuma County Juvenile Court will be participating for the seventh straight year in National Adoption Day. This event is a collective effort, which was begun 15 years ago to raise awareness of the more than 100,000 children in foster care waiting for adoptive placement. During last year's event, more than 4,500 children were adopted nationwide during this one-day event.

# Laura Galvan Retires

Laura Galvan's career spanned a lot of different discipline before her retirement on July 10, 2015.

She started as an Explorer with the Somerton Police Department in 1988 and worked for two years as an Instructional Aide with second grade students in the Somerton Elementary School District, beginning in 1993.

In 1997, she began her 18-year run with the Juvenile Court, starting out in the old Juvenile Detention Center. During that time, she saw many changes in the field, beginning with the move into the current facility in 2002.

Laura has been at the forefront in the transformation of detention, with the implementation of such programs as StepUp, the Aim for Success long-term detention stay program and the recent development of the Hope Assessment Center.



Laura 1997

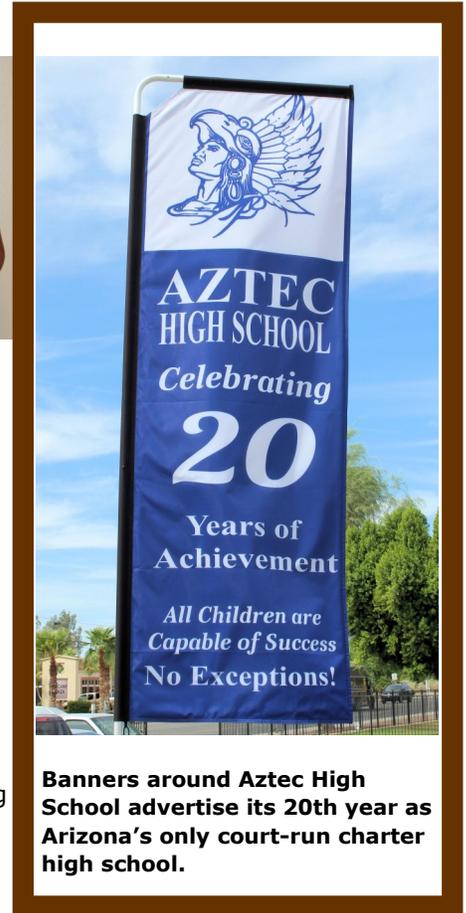


Laura 2015

Laura successfully maneuvered through these many transitions, helping to train new staff in the many facets of the job.

Laura said goodbye at a luncheon in the detention training room, with many of her former colleagues and other juvenile court staff on hand.

But, she is only taking another career path, as she will be serving as a security officer at Gila Ridge High School. Laura, you will be missed.



**Banners around Aztec High School advertise its 20th year as Arizona's only court-run charter high school.**

# Aging to Perfection

**Lisa Klauck** Sept 2  
**Martin Reyes** Sept 2  
**Diana Sanchez** Sept 6  
**Cristine Vassar** Sept 6  
**Deonne Pottorff** Sept 7  
**Kathryn Stocking-Tate** Sept 9  
**Veronica Davis** Sept 21  
**Mike Eslinger** Sept 22  
**Luis Torres** Sept 27  
**Laura Ortega** Sept 29  
**Juan Rodriguez** Sept 29  
**Annette Steinberg** Oct 2  
**Sayra Ocegueda** Oct 4  
**Beatriz Felix** Oct 5  
**Arturo Caro** Oct 7

**Ignacio Galindo** Oct 9  
**Jose Hernandez** Oct 9  
**Carolina Zaragoza** Oct 12  
**Rose Hooker** Oct 14  
**Michael Hankins** Oct 15  
**Brenda Smith** Oct 17  
**Guillermo Gatón** Oct 22  
**Lisa Schaefer** Oct 26

**Daniel Ornelas** Oct 27  
**Ben Rowe** Nov 2  
**Henry Cabrera** Nov 7  
**Jose Moreno** Nov 8  
**Henry Gonzalez** Nov 9  
**Michelle McCall** Nov 10  
**Ruben Esparza** Nov 13  
**Emmie Roman** Nov 15  
**Liliana Lugo** Nov 18  
**Rudy Acosta** Nov 20  
**Cecilia Andrade** Nov 22  
**Sarah Jaramillo** Nov 22  
**Rafael Garcia** Nov 25  
**Theresa Figmaka** Nov 26



## New Hires



**Jose Moreno**  
Teacher  
Detention Education  
July 27



**Misty Cicala**  
CASA Coordinator  
July 28

## Numbers That Matter

By: Jennifer Rader

Probation Fees Collected				Restitution Collected			
	May	June	July	May	June	July	
Standard	\$ 6,968.56	\$ 8,953.00	\$ 6,457.09	\$1,262.67	\$ 670.00	\$1,170.36	
JIPS	\$ 1,970.00	\$ 2,665.00	\$ 2,767.33	\$ 155.00	\$ 155.00	\$ 500.00	
Diversion	\$ 1,720.00	\$ 2,165.00	\$ 1,095.00	\$ 163.45	\$ 124.47	\$ 158.73	
Collections	\$ 7,179.49	\$ 5,109.32	\$ 521.00	\$3,770.00	\$1,549.50	\$ 0.00	
Off Probation	\$ 355.00	\$ 1,821.00	\$ 183.00	\$ 441.04	\$ 402.00	\$ 65.00	
<b>Total</b>	<b>\$18,193.05</b>	<b>\$20,713.32</b>	<b>\$11,023.42</b>	<b>\$5,792.16</b>	<b>\$2,900.97</b>	<b>\$1,894.09</b>	

The staff of The Blog is looking for your suggestions on ways to improve the content of the newsletter, as well as ideas for upcoming issues. If you have any ideas or would like to submit a story, contact Leo Mendez at [lmendez@courts.az.gov](mailto:lmendez@courts.az.gov) or Ben Rowe at [browe@courts.az.gov](mailto:browe@courts.az.gov), or any member of the newsletter committee.

